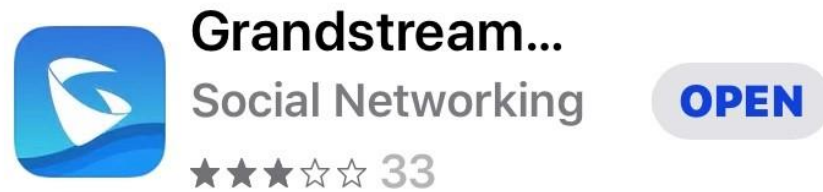




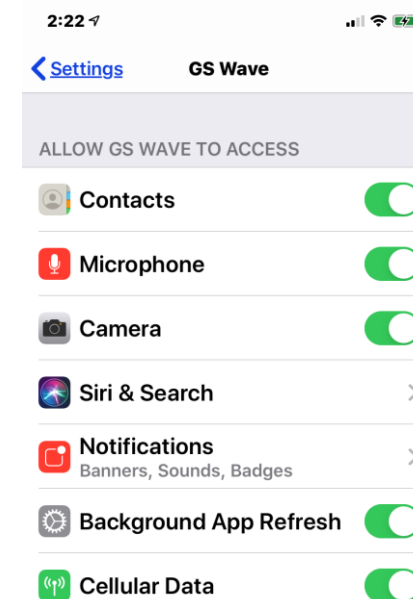
Grandstream Wave Quick Setup Guide

The Grandstream Wave App utilizes a highly intuitive, user-friendly interface which allows many of the same abilities and functions as your office/desk phone including Call Transfer, BLF Keys and Conference Calling. This guide was designed to get you started however please note that Grandstream Wave is a 3rd Party , open-source app. While our developers have added the ability for the Grandstream Wave App to integrate with our VoIP platform, we can neither guarantee, nor troubleshoot its functionality. An expanded User Manual for IOS and Android are available for is available for download through our website at <http://bridge-comm.net/product-resources/>

In the App Store, enter Grandstream Wave in the search field.
Download the App pictured below.



Once downloaded, please go to *your phone's settings*, scroll down to GS Wave and configure as follows:

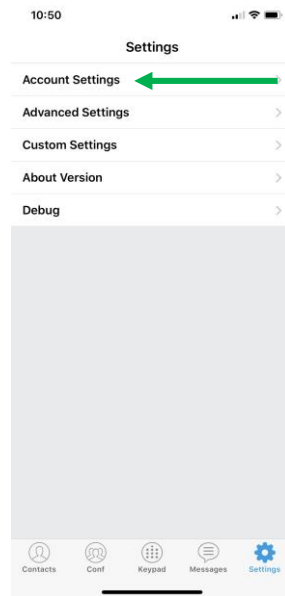


*The image to the left of the iPhone XR. If your display looks different, please enable the fields that are shown on your phone.

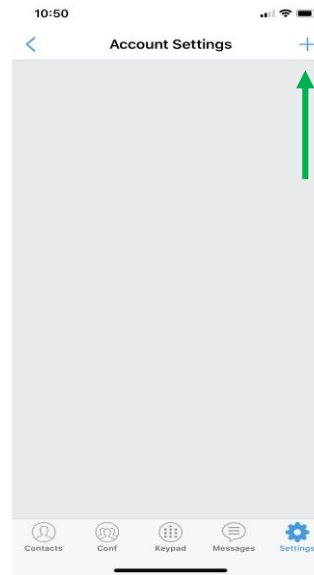
Instructions for QR Code (Quick) Configuration



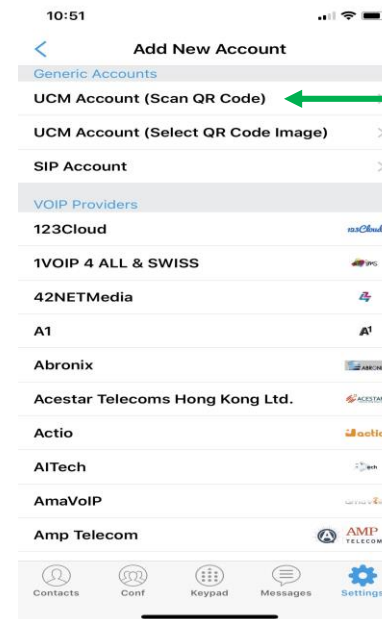
Open the App
Select Settings



Select Account settings



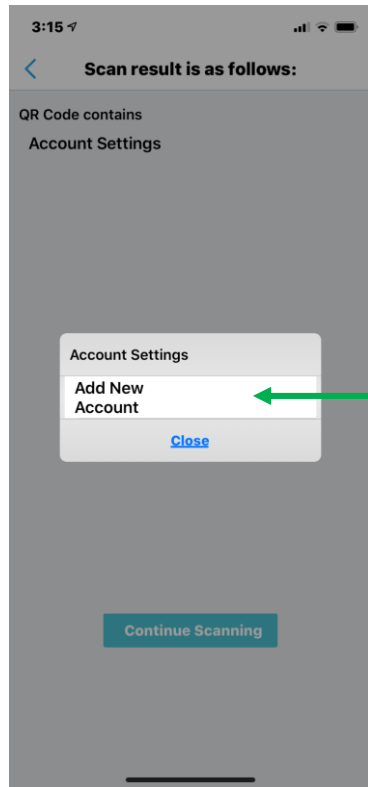
Select +



Select UCM Account (Scan QR Code)

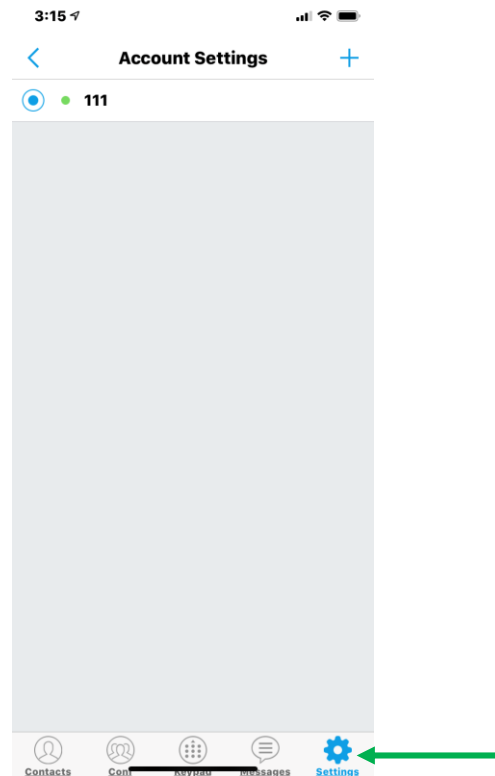
Scan the QR Code
provided to you via
email from our
Support Department

Instructions for QR Code (Quick) Configuration pt.2



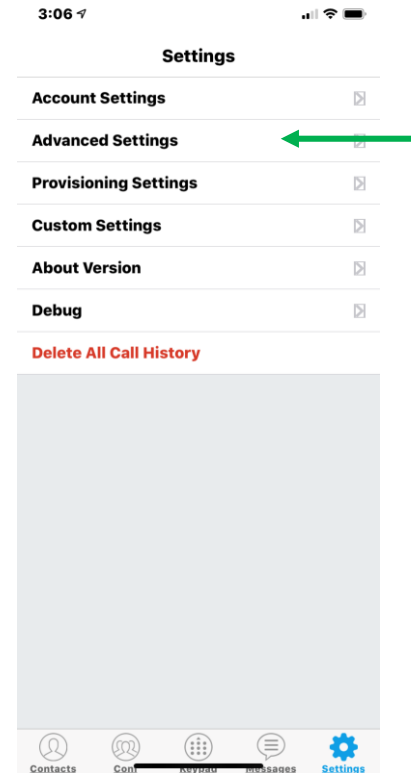
Once you have scanned the QR Code the above screen will appear.

Select Add New Account

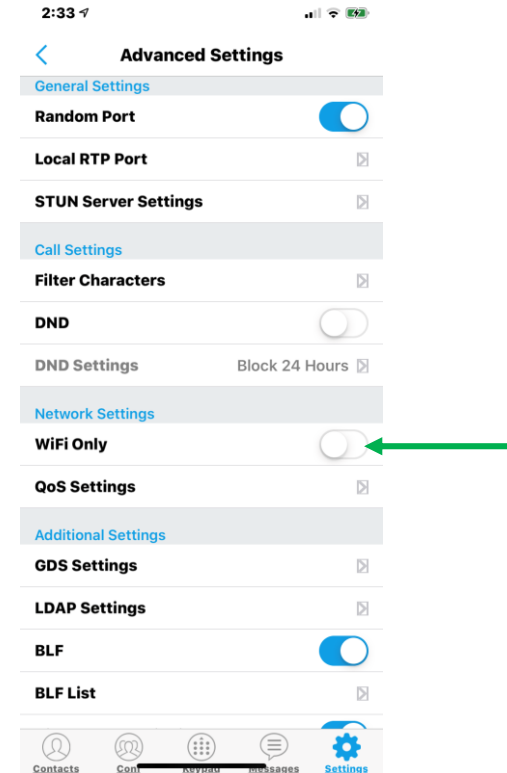


The screen will now display your extension along with a red light that will change to green in just a moment.

Once you see the green light, select Settings.



Select Advanced Settings

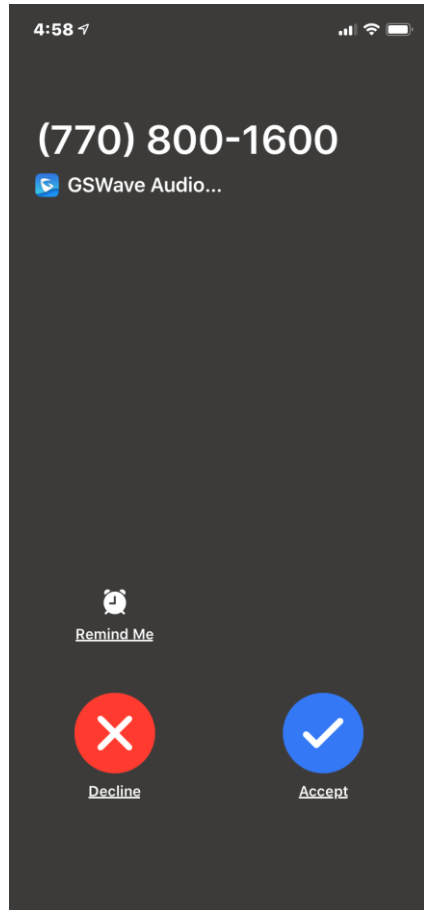


Deselect WiFi Only

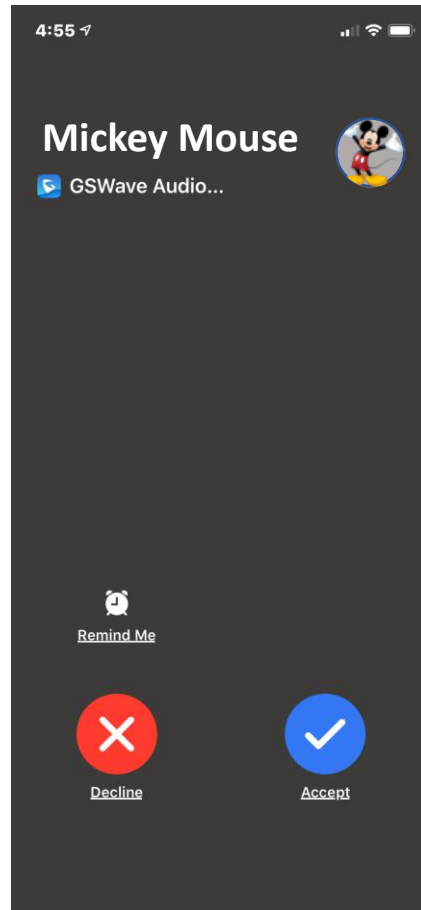
You're all set!

Differentiating Between an Incoming Business Call vs. an Incoming Personal Call

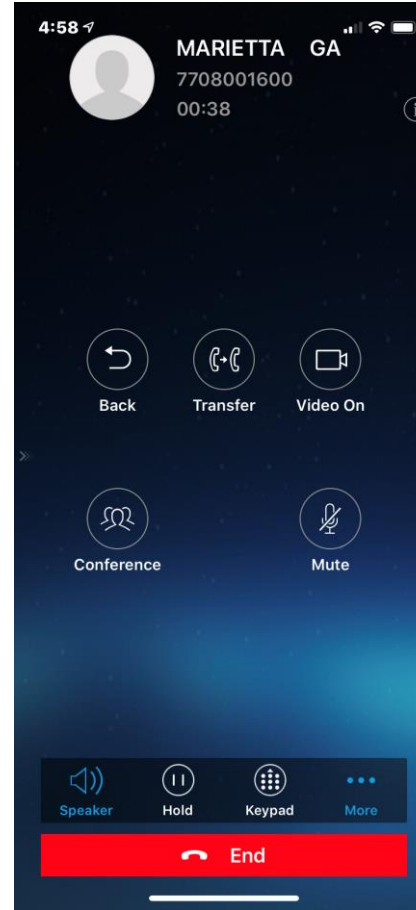
Incoming – Unknown Contact



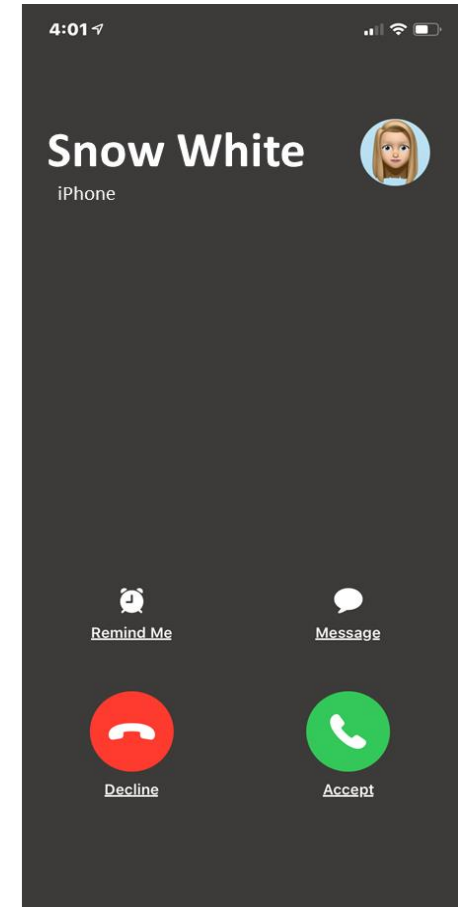
Incoming – Known Contact



Answered/Active Call



Note the available features including Transfer, Hold and Conference.



Incoming Personal Calls will be displayed as above and will have a green phone icon to accept the call.

Business calls will appear with either GSWave Audio or GSWave Video displayed under the Caller ID field and a checkmark symbol to accept the call.